



## Claim Initiation Form

Before initiating a claim against the North American Green Ultimate Assurance Guarantee, please first ensure that your project meets the following requirements:

- All North American Green Product(s) used in the project were specified using the most recent version of the North American Green Erosion Control Materials Design Software™ (ECMDS® Version 4.3).
- The project and associated ECMDS erosion control design information was registered with North American Green prior to product installation.
- Seedbed preparation, seed application, product installation and staple pattern were in accordance with North American Green published and/or written recommendations.
- Vegetation species selection and seeding rates were in accordance with North American Green recommendations or those made by a qualified agronomist or seed supplier.
- This claims is being made within ten (10) days after failure occurred.
- Soil erosion and/or product failure was not caused or exacerbated by any of the following, which are expressly excluded from the North American Green Ultimate Assurance Guarantee:
  - Internal structural instability of the soil mass
  - Slumping or settling of underlying soils
  - Insufficient drainage of ground water or piping of ground water through the soil surface layer
  - Erosion initiated and/or exacerbated by human activities following installation of the RECP

If your claim **does** meet all of above requirements, please complete the form on the attached pages. You will need to have the Ultimate Assurance Guarantee Registration Packet you received by mail before you continue. Once complete, **mail this form and the ECMDS analyses** you saved to your computer when you specified the project to:

North American Green, Inc.  
Ultimate Assurance Guarantee Claims  
14649 Highway 41 North  
Evansville, IN 47725

If you claim **does not** meet all of the above requirements or if you do not have all of the required documentation, please contact the North American Green distributor from which you purchased the subject product or contact the North American Green Customer Service Department at 1.800.772.2040 or customerservice@nagreen.com.

**EROSION CONTROL** Products  
Guaranteed **SOLUTIONS**



Today's Date: \_\_\_\_\_

Ultimate Assurance Guarantee Registration Number: \_\_\_\_\_

Designer/Engineer Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Business Phone #: \_\_\_\_\_

Email Address: \_\_\_\_\_

Project Name: \_\_\_\_\_

Project Location (City/State): \_\_\_\_\_

Project Topography (Check All That Apply):  Slope  Channel

North American Green Product(s) Subject To This Claim:

Product 1: \_\_\_\_\_ Total Square Yards Utilized: \_\_\_\_\_

Product 2: \_\_\_\_\_ Total Square Yards Utilized: \_\_\_\_\_

Product 3: \_\_\_\_\_ Total Square Yards Utilized: \_\_\_\_\_

Product 4: \_\_\_\_\_ Total Square Yards Utilized: \_\_\_\_\_

Distributor Where Purchased: \_\_\_\_\_

Actual Date Of Installation of Subject Product(s) (Month/Day/Year): \_\_\_\_\_

Size Of Area Impacted By Failure: \_\_\_\_\_

Describe Current Condition of Site: \_\_\_\_\_

\_\_\_\_\_

General Condition of Product:  Good  Fair  Poor

Original Seed Mix or Vegetation Establishment Methods Used: \_\_\_\_\_

Current Vegetative Condition of Product:  Unvegetated  Partially Veg.  Fully Veg.

For Partially or Fully Vegetated Product, please include the following detailed information on the Vegetative Stand

a. Species/Common Name: \_\_\_\_\_

b. Density: \_\_\_\_\_

c. Height: \_\_\_\_\_

**EROSION CONTROL** Products  
Guaranteed **SOLUTIONS**



Describe Failure: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please provide as much information on the following topics as possible. You may be subsequently contacted for additional information and/or documentation.

**Slope Information**

Not Applicable                       ECMDS Analysis Attached  
Rainfall affecting area (intensity and duration): \_\_\_\_\_  
Slope at specified gradient:         Yes             No  
Additional drainage area above protected slope:     Yes         No  
Soil texture (USDA Classification Method): \_\_\_\_\_

**Channel Information**

Not Applicable                       ECMDS Analysis Attached  
Discharge impacting the channel:     Yes             No  
Velocity of flow: \_\_\_\_\_  
Describe flow (Uniform steady state, Turbulent, tranquil, etc.): \_\_\_\_\_  
Depth of flow: \_\_\_\_\_  
Soil texture (USDA Classification Method): \_\_\_\_\_

**Installation Information**

Type of staples used: \_\_\_\_\_  
Number of staples used: \_\_\_\_\_  
Check slot sizes and locations. \_\_\_\_\_  
Were staple checks used? :         Yes             No  
Period of time before mature vegetation establishment occurred. \_\_\_\_\_

**EROSION CONTROL** Products  
Guaranteed **SOLUTIONS**